



Generali Insurance Malaysia Berhad
(formerly known as AXA Affin General Insurance Berhad)
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Proposal Form

SmartTraveller Enhanced Annual Plan

Date:

IMPORTANT NOTES

- Pursuant to Paragraph 5 of Schedule 9 of the Financial Services Act 2013, if You are applying for this Insurance wholly for purposes unrelated to Your trade, business or profession, You have a duty to take reasonable care not to make a misrepresentation in answering the questions in this Proposal Form. You must answer the questions in this Proposal Form fully and accurately.
Failure to take reasonable care in answering the questions may result in avoidance of Your contract of insurance, refusal or reduction of Your claim(s), change of terms or termination of Your contract of insurance.
The above duty of disclosure shall continue until the time Your contract of insurance is entered into, varied or renewed with Us.
In addition to answering the questions in this Proposal Form, You are required to disclose any other matter that You know to be relevant to Our decision in accepting the risks and determining the rates and terms to be applied.
You also have a duty to tell Us immediately if at any time after Your contract of insurance has been entered into, varied or renewed with Us any of the information given in this Proposal Form is inaccurate or has changed.
 - The personal data ("Personal Data") submitted by and collected from you may be used by Us and/or any company within the Generali Group of Companies and/or any of its associated companies, within or outside Malaysia, for purposes related to our insurance business or direct marketing. In connection with this, we may disclose your information (including your Personal Data) to any of the aforementioned companies. We may also disclose your information (including your Personal Data) to any other third parties (which include third party service providers, reinsurers, claim adjusters/investigators, related industry associations, regulators, statutory bodies, government authorities and any person who is under a duty of confidentiality and/or who has undertaken the responsibility to keep such data confidential). A complete list of our disclosures to third parties can be found in the Data Privacy Notice in our website.
We will cease to use the Personal Data if you request Us to do so. For further details on how to exercise your rights, please refer to the "Data Privacy Notice" in Section F or our website at www.generali.com.my
 - Cash/Cheque/Credit card payment must accompany this application.
 - Proof of Purchases/Bills/Documentary Evidence is required for all claims.
 - Age limit of applicant is from 18 till 75 years old.
 - Premium charged for this Policy exclude applicable tax(es) that would be imposed in the future and from time to time, We will be entitled to recover from You any taxes that We are required by law to collect.
1. **ALL QUESTIONS MUST BE FULLY ANSWERED - TICKS OR DASHES WILL NOT SUFFICE**
2. **PLEASE WRITE IN BLOCK LETTERS AND TICK (✓) WHERE APPROPRIATE**

A. PARTICULARS OF PERSON TO BE INSURED/INSURANCE REQUIREMENT

Name of Proposer* (as in NRIC/Passport):					
Correspondence address* (in full):					
Postcode*:		Sex*: <input type="checkbox"/> Male <input type="checkbox"/> Female			
Tel. No (House/Office):		Tel. No. (Mobile)*:		Fax No.:	
Marital status*: <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Other		Nationality*:			
NRIC/Passport No.*:		Date of birth*: dd/mm/yy			
Email*:					
Company Registration No. (if applicable):		Nature of Business/Occupation:			
Name of Insured Person*	New NRIC*/Passport No.	Date of Birth*	Age*	Sex	Nationality*
1.					
2.					
3.					
4.					
5.					

* For Malaysian, please provide new NRIC No. only
(If space is limited, kindly attach a separate sheet)

*Required fields

STE/PR (02/23)

B. TRAVEL INFORMATION & PERIOD OF INSURANCE

Please tick the area of the furthest country you are travelling to:

Area of Travel: ☐ 1 ☐ 2 ☐ 3 ☐ Include Domestic Travel Extension (additional premium applies)

Period of Insurance: From dd/mm/yy To dd/mm/yy

Name of Insured Person	Please tick (✓) where appropriate												Plan Premium (RM)	Add On Premium (RM)	Total Premium (RM)	
	Choice of Plan*					Add Ons**										
	Standard		Senior		Family	A	B	C	D	E	F	G				H
	1	2	1	2												
1.																
2.																
3.																
4.																
5.																

(If space is limited, kindly attach a separate sheet)

Service Tax (if applicable)

*For group, only one plan will apply to all insured persons.

*If include Domestic Travel Extension, Plan Premium will include additional premium. Service Tax will apply on premium.

Add Stamp Duty

10.00

**Add Ons Descriptions:

A - RM5,000 Golf Equipment

B - RM3,000 Sports Equipment/Musical Instruments

C - RM2,500 Flight Cancellation or Rescheduling during Trip (only for Plan 1)

D - RM5,000 Flight Cancellation or Rescheduling during Trip (only for Plan 2)

E - RM3,000 Cruise Cover (only for Plan 1)

F - RM6,000 Cruise Cover (only for Plan 2)

G - RM100,000 Medical Expenses Top Up (Not applicable to Senior Plan)

H - Pandemic Cover for Overseas Trip only

Total Premium

C. NOMINATION

I/We hereby nominate the following as my/our nominee(s). (Please nominate according to the number order of Part A)

Name of Insured Person	Name of Nominee	New NRIC No.	Relationship
1.			
2.			
3.			
4.			
5.			

(If space is limited, kindly attach a separate sheet)

Name of Witness: _____

Signature of Witness: _____

(Witness must be aged 18 or above and is not a named nominee under the same policy. (In accordance with paragraph 2(3) of Schedule 10 of the FSA.))

I. In accordance to Paragraph 5, Section 10 of the Financial Services Act 2013 ("the FSA"), Malaysia, nominee(s) should be: spouse, child or parent(s) if there is no spouse or child at the time of making this nomination.

II. In accordance to Paragraph 6(2), Schedule 10 of the FSA, Malaysia, a nominee of a Muslim insured upon receipt of policy moneys shall distribute the policy moneys in accordance with the Islamic law.

D. PAYMENT METHOD

I wish to pay my premium of RM (inclusive of all tax) ("Total Amount Due")

By: ☐ Cash ☐ Cheque (Please cross the cheque and made payable to 'Generali Insurance Malaysia Berhad')

Bank	Cheque No.	Amount (RM)

☐ Online Transfer (CIMB Bank Virtual Account) 98 - 874 - _ _ _ _ _

☐ Credit / Debit Card

Note: For online transfer, credit and debit card payment, please contact your Generali Servicing Representative.

Automatic Renewal

☐ Please activate automatic renewal for my policy and charge the Total Amount Due to my debit/credit card above.

E. DECLARATION

1. I/We hereby declare that the above answers and statements are true, and that I/we have withheld no information whatever regarding this application. I/We understand that it is my/our duty to take reasonable care not to make a misrepresentation in answering the questions in this Proposal Form and I/We hereby declare that I/we have fully and accurately answered the questions above.

2. I/We hereby consent for Generali Insurance Malaysia Berhad and/or any company within the Generali Group of Companies and/or any of its associated companies, within or outside Malaysia, process my/our Personal Data for the purposes and to the extent stated in the Data Privacy Notice.

3. I/We hereby confirm that I/we have read and understood the product disclosure sheet (PDS), policy wording & agreed to be bound by the terms and conditions stipulated therein. I/We have also taken note of the duties of the policy owner under the policy contract and where required have contacted representatives of Generali Insurance Malaysia Berhad directly for any terms that I/we do not understand prior to entering into this contract.

☐ I/We have read and agree with the Terms & Conditions above (Mandatory)

☐ I/We would like to receive special offers, promotions and information related to the insurance products, events and services of Generali Insurance Malaysia Berhad and/or any company within Generali Group of Companies and/or any of its associated companies (Optional)

Signature of Proposer:

Date: dd/mm/yy

FOR AGENTS/REPRESENTATIVES USE

Name:

Account No.:

Note: Where the policyholder is a company/business entity purchasing the Policy on behalf of the insured,

- any benefit payable will be paid directly to the insured; and
- in the event of accidental death of the insured, any benefit payable will be paid directly to the beneficiary(ies) or nominees(s) named by the insured's legal personal representative.

F. DATA PRIVACY NOTICE

Your privacy is important to us, Generali Insurance Malaysia Berhad ("Generali Malaysia"), and we are committed to ensure that your personal data under our care is safe and secured. The following paragraphs will provide you with a better understanding of how we collect, process, use, retain, secure, maintain accuracy and how you could access your personal data.

Collection of Personal Data

In order to process the purchase of an insurance policy and to perform policy services, it is necessary for you to provide us with obligatory personal data, such as your name, identification number, birth date, address, phone number, information on your health or medical condition, financial, familial and non-familial information, social media information etc. Your personal data is captured in the proposal or application form and other relevant forms as and when you transact or when you require changes or amendments to your personal details. Your personal data once provided by you would be input into our information system for processing, safe keeping and for the performance of our obligations in relation to your policy.

Processing and Use of Personal Data

We may collect and process your personal data for the following purposes:

1. for the performance of contracts between Generali Malaysia and you;
2. for the performance of our functions;
3. for the performance of our due diligence process to conduct background checks to validate and confirm the information provided by you;
4. for compliance with all applicable laws, rules, regulations, guidelines and/or other legal or regulatory requirements, as well as requirements of the government, law enforcement agencies, and any authorities to whom we are subject to, or any orders of the Court;
5. for litigating, defending or responding accordingly to an actual or potential lawsuit or queries involving regulatory and non-regulatory bodies;
6. for generally protecting our rights and property as well as ensuring the technical competence and functioning of our systems;
7. to monitor and detect any fraudulent activities in the insurance industry;
8. for marketing (including direct marketing) of insurance products;
9. to conduct market research, understand and analyse customer behaviour, location, preferences and demographics for us to offer you other products and services as well as carry out special offers and marketing programmes which may be relevant to your preferences and profile; and
10. any other purposes which are related to the aforesaid.

All personal data requested by us is obligatory unless stated otherwise. If you do not provide us with such information, we may not be able to provide you with insurance coverage or to respond to any claims.

Transfer of Personal Data

Due to the global nature of Generali Malaysia, our associates, related companies and affiliates ("Generali Group") and business network worldwide, for the purposes set out above we may transfer personal data internationally to parties located in other countries that have a different data protection regime. The personal data may be transferred to Generali Group's data centers, service providers, business partners, governmental or administrative authorities for us to fulfill the purposes which directly or indirectly corresponds to the purpose of collecting the personal data.

Disclosure of Personal Data

We may disclose your personal data for the abovementioned purposes to the following parties (including those within and outside Malaysia):

1. Generali Group;
2. any agents, service providers, contractors or third parties who provide any services to the companies within the Generali Group;
3. any person who has a duty of confidentiality to us; for example, external auditors, medical practitioners, trustees, insurance companies, and actuaries;
4. government agencies, statutory bodies, and other authorities;
5. our business partners and strategic alliances;
6. our assignees or potential assignees, acquirers or potential acquirers and successors-in-title; and
7. any other parties, in respect of whom you have consented to the disclosure of your personal data.

By connecting your Generali Malaysia digital platform account and your other social media account, you permit us to disclose data with the provider of your other social media account and you comprehend that the use of the data we disclose will be governed by the other service provider's social media website's privacy policy. If you do not wish your personal data to be disclosed with other users or with your other social media account provider, please do not link your other social media account with your Generali Malaysia digital platforms account and do not take part in social sharing on Generali Malaysia digital platform.

You may also disclose personal data on message boards, chat rooms, profile pages, and blogs, as well as other Generali Malaysia digital platform where you can upload data and contents. Kindly be informed that any information you upload or disclose via these platforms will be viewed by site visitors, users of Generali Malaysia digital platforms as well as the community. We advise you to be cautious when attempting to disclose your personal data, or any other related information when utilizing Generali Malaysia digital platform.

Access, Change and Delete Requests

We take all reasonable steps to ensure that the personal data provided by you or your authorized party is accurate, complete, not misleading and kept up-to-date consistent with the purpose for which the personal data was collected and further processed.

Under applicable laws and regulations, you may have the right to:

- access to or amend or correct your personal data that is inaccurate, incomplete, misleading, or not up to date;
- request deletion of your personal data under certain grounds;
- withdraw your consent or request a change to your scope of consent;
- make a complaint about Generali Malaysia on data handling;

Please note that some personal data may be exempt from access, correction, objection, deletion, or suppression rights in accordance with local data protection laws.

Protection of Personal Data

Implementing adequate measure to protect your personal data is Generali Malaysia's utmost priority to ensure it is aligned with relevant data privacy and financial services laws. Nonetheless, no data transmission over the internet or data storage system can be fully secured. If you have reason to believe that your interaction with us is compromised, please notify us immediately.

Retention

We will not retain your personal data longer than is necessary for the fulfilment of the original purpose for which it was collected. We will take all reasonable steps to ensure that your personal data is destroyed or permanently deleted if no longer required unless such retention is necessary for our operational, audit, legal, regulatory, tax or accounting purposes.

New Product and Services

As part of our continuous efforts to promote awareness and greater understanding on our new products and services for your benefit, we will from time to time to contact or send you information on the said new products or services.

Queries and Complaints

If you need to contact us for any inquiries, correction, deletion or complaints please write to us at:

GENERALI INSURANCE MALAYSIA BERHAD (formerly known as AXA Affin General Insurance Berhad)

Customer Service Department Ground Floor,

Wisma Boustead,

71 Jalan Raja Chulan,

50200 Kuala Lumpur

Tel : 603-2170 8282 or Fax : 603-2031 7282 or Email : customer.service.gi@generali.com.my

If there are any inconsistencies between the English and Bahasa Malaysia version of this Data Privacy Notice, the English version shall prevail. For further details, please refer to our "Data Privacy Notice" published in our website.